
CCTV - 1st Callcom Ltd

T: 01246 439800
E: sales@1call.co.uk
W: www.1call.co.uk



Norwood Medical Centre



Client: Norwood Medical Centre.

Location: Sheffield.

Objective: To install a CCTV system to replace our old one to ensure staff have peace of mind and feel completely safe and secure in their workplace.

Strowger House Ravenshorn Way Renishaw Sheffield S21 3WY

T: 01246 439800 E: sales@1call.co.uk W: www.1call.co.uk

The Initial Stage:

We have had CCTV before, however, this system was roughly 20 years old and installed by someone who was not entirely well-versed in the CCTV industry. So, we were quite keen to update it! The need for CCTV at Norwood Medical was not primarily to spot crime, but more so for the comfort and security of all the staff here.

The Installation Process:

The installation process was great, whilst there were some instances when I felt the process was rushed, I can understand that the engineers wanted to complete the job as quickly as they could for our best interest, so we could have the surgery up and running as soon as possible. Overall, the system works brilliantly and it's very easy to figure out but we were left a booklet in case we had any issues.



The Result:

I am extremely pleased with the result, we did encounter a problem a few weeks after our install but I have no doubt that if I were to ring up 1st Call they would have someone on the way as soon as possible to resolve it.

The CCTV has already proved very handy for us and we feel far safer knowing that, from anywhere, I can freely check up on the practice.

Recommendation:

I have recommended 1st Call already! I found the engineers friendly and informative and even though it was challenging to have multiple engineers in some of the busiest parts of our surgery, they remained polite and courteous to ensure we weren't too disturbed during the installation process.

Samantha Grundy - Practice Manager

