
Telephone System - 1st Callcom Ltd

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The Valleys Medical Partnership



Client: Moss Valley Medical Practice & Gosforth Medical Practice.

Location: Chesterfield.

Objective: To install a telephone system to The Valleys Medical Partnership - Gosforth Valley and Moss Valley Medical Centres.

Strowger House Ravenshorn Way Renishaw Sheffield S21 3WY

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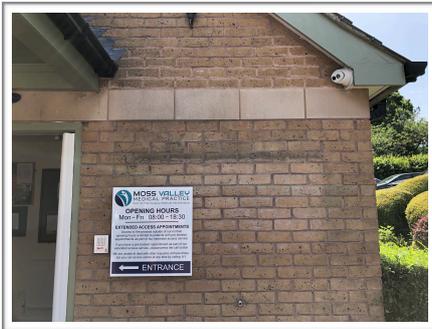


The Initial Stage:

When initially finding a provider for our new phone system we knew of 1st Call through some great recommendations so I tried them out and I am very pleased I did. I completely trust their judgement and I never feel as though I am being sold “tech jargon” with them. After our initial phone call, they got to work and the installation was completed very quickly.

The Installation Process:

The installation process for everything was very smooth with no disruption to our site, day-to-day work or patients on the premises. We didn't have any problems during any install but I have no doubts that if we had, the engineers would've resolved them immediately.



The Result:

We now have an excellent phone system with perfect clarity, I no longer have any issues with talking to people over the phone in terms of struggling to hear them. The phones are easy to use and we received full training. We were also given a user guide so if we have any problems, a quick read through our booklet will often resolve it, if not, 1st Call are always happy to help. I was also very pleased with how the engineers worked and would be more than happy to have them in again.

Recommendation:

We are so pleased with the results of every installation we've had, as you can tell, we have almost everything that 1st Call sells and each time we are very impressed with the professionalism and friendliness of the staff there. The engineers are extremely helpful and are careful not to disturb the flow of your work day.

I would have no hesitation in recommending 1st Call.

Stuart Tilley - Practice Manager

