
CCTV Solutions - 1st Callcom Ltd

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1ST CALL

Com Limited

Seal Team Systems Ltd



Client: Seal Team Systems Ltd.

Location: Clay Cross, Chesterfield.

Objective: To have a CCTV solution installed as quickly as possible due to the business premises having already been broken into.

Strowger House Ravenshorn Way Renishaw Sheffield S21 3WY

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The Initial Stage:

We were in the market for a CCTV system having recently been broken into, the problem was finding an installer we could trust. Coincidentally, Richard from 1st Call was in the area promoting the services of his company which included CCTV.

At this initial meeting the salesman was able to carry out a brief survey of our premises and advise the best locations for cameras. After the survey we discussed the financial details and agreed a deal on the day. We felt comfortable with the company having met in person as they were not pushy salesmen and inspired confidence.

The Installation Process:

As we were in a rush to get the job done, 1st Call made our install a priority and the work started shortly after the order was placed.

The new Hikvision CCTV solution was installed by two 1st call engineers and was all completed in one day.

Full instructions and training was given on how to use the system including how to access the recorded images and how to use the smartphone app we had installed on all our phones.

The Result:

Since the installation of the Hikvision CCTV solution, we can honestly say that our minds are much more at ease in so much as we can be alerted when we not at the business premises via the user friendly application if there are any issues.

The installation of the CCTV has been a very smooth process indeed, we are very happy with final result.

Recommendation:

We were very impressed by the initial contact made by the salesman, he was in the area promoting the services and products of 1st Call.

Whilst on site the salesman carried out a full survey of our premises and advised us of the best location for the new cameras. After the survey we discussed the financial details, we agreed a deal on the same day.

We would most certainly recommend the product and services of 1st Call, based on the professionalism and straight forward honest advice from the offset.

Ken Black - Director

